

26th Quarterly Confidence Survey

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Introduction

The Quarterly Confidence Survey (QCS) started in December 2009, with the aim of gathering views from voluntary and community sector (VCS) organisations. The survey is carried out each quarter and covers issues such as the economic conditions charities have been facing, their own organisational plans and how they think government and other policy makers could support the sector.

This report is based on an online survey carried out over two weeks in May 2016. The 145 respondents to this survey were asked questions relating to the next three and 12 months. There are also some responses to open-ended questions, which we hope illuminate some of the quantitative information. Table 1 at the end of this report shows the responses to the most recent survey and allows for comparison across a full year of results on questions that are repeated each survey.

Key results from the latest survey

- 78% of respondents believe that economic conditions for the voluntary and community sector will deteriorate over the next 12 months, an increase of 5% compared to the last quarter.
- Almost half (48%) of respondents feel that their organisations financial situation will remain stable over the next year.
- Over half of respondents (55%) think that the general situation for their organisation will remain stable for the next 12 months.

Economic stability

Question

Answer

Aug-15

Nov-15

Feb-16

May-16

Over the next 12 months, do you think economic conditions within the voluntary sector will improve, remain stable or deteriorate?	Improve	9.2%	5.6%	3.6%	2.8%
	Remain stable	30.5%	8%	24.5%	19.3%
	Deteriorate	60.3%	86.4%	71.9%	77.9%

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
Do you expect the FINANCIAL situation of your organisation to improve, remain stable or deteriorate over the next 12 months?	Improve	14.6%	15.5%	15.3%	11.7%
	Remain stable	51.2%	40.8%	42.4%	47.7%
	Deteriorate	34.1%	43.7%	42.4%	40.5%
Do you think the GENERAL situation of your organisation will improve, remain stable or deteriorate over the next 12 months?	Improve	17.7%	20.4%	23.7%	18.9%
	Remain stable	56.5%	52.4%	53.4%	55%
	Deteriorate	25.8%	27.2%	22.9%	26.1%

The majority of respondents continue to expect economic conditions to deteriorate, despite almost half of respondents saying they expect their organisation's financial and general situations to remain stable.

We gave respondents the opportunity to comment further on the reasons for their answers to this question.

Those expecting their financial situation to improve/remain stable

Many organisations stated that they have already secured funding for the next year or beyond so will remain stable. Some organisations are diversifying so that they are less reliant on funding. Comments included:

- *We have been able to diversify our activities to enable us to become more sustainable and not so reliant on grant funding.*
- *Funding for the next year is secure and we have reserves to fall back on - with applications pending*
- *We have secured 90% of our income for 16/17, so are confident we will remain stable financially over the next 12 months*
- *We've received a large grant to keep us until March 2017 and then hopeful of renewal.*

Those expecting their financial situation to deteriorate

Most respondents to this question have said they have found it difficult to secure funding, stating lack of funding available and tough competition for the grants that are on offer. Comments include:

- *Our main source of funding is referrals through NYCC and these are getting harder to come by*
- *We already knew at the start of this financial year that our funding would be cut by 10%*
- *[Our financial situation will deteriorate] due to a reduction in contracts and the competition for new funding streams*
- *We are finding limited funding opportunities and for those that do exist there is lots of competition.*

Those expecting their general situation to improve/remain stable

A number of respondents indicated that their organisation has diversified into new services and secured funding which has allowed them to expand. Others indicated that they have made strategic changes and improved organisational management. Comments included:

- *Due to the work in re-organisation and consolidation, the organisation has been stabilised with potential for future growth other than direct project delivery.*

- *We have clear strategic objectives and strong plans.*
- *We have secured lottery funding and our core work is unlikely to change.*
- *We have surveyed our customers and take into account their views to build our "first ever" business plan.*

Those expecting their general situation to deteriorate

The key issue for many respondents to this question is funding. However, some pointed out that despite cuts in funding, demand for services was increasing. Comments included:

- *[Lack of] funding making it difficult to sustain all we need to do.*
- *Funding is reducing in all areas but demand on service is higher than ever.*
- *Capacity to deliver is being steadily decreased, demand for our service is continuing to increase.*

Service provision

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
During the next 3 months, does your organisation have actual plans to increase or decrease the extent of the services that it offers?	Increase	38.9%	34.9%	37.5%	33.1%
	Decrease	12.2%	15.6%	15%	17.4%
	No change	48.9%	49.5%	47.5%	49.6%

Only 17% of respondents were planning to decrease services, with around half expecting no change. This position has been stable over the past 12 months.

Reasons for increasing services

Many organisations have been awarded new contracts and grants which has allowed them to expand. Others are expanding current services. Comments included:

- *We are bidding for new contracts and hope to win one or more of these.*
- *We have diversified our activities to create social enterprise opportunities.*
- *We have secured additional funding based upon successfully evidenced outcomes*
- *Constantly bidding for new services*

Reasons for decreasing services

The key issue here for organisations are diminishing contracts and reduced funding. Comments included:

- *Funding is rare at the minute with the local authority cutting back on services.*
- *Our service has had to close down due to lack of funding*
- *We are losing a service level agreement that will see services and staff go*
- *Funding streams are ending, and we have no new funding in place*

Staffing and volunteers

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
During the next 3 months, does your organisation have actual plans to increase or decrease paid staff numbers?	Increase	20.8%	13.8%	16.4%	21.5%
	Decrease	12.8%	14.7%	19.2%	19.8%
	No change	66.4%	71.6%	64.2%	58.7%

During the next 3 months, does your organisation have actual plans to increase or decrease volunteer numbers?	Increase	52.3%	45%	49.2%	44.6%
	Decrease	1.6%	3.7%	0.8%	2.5%
	No change	46.1%	51.4%	50%	52.9%

Plans to increase staff have gone up by 5% to 21.5%, while the majority of organisations are not planning to make any changes. The number of organisations planning to decrease their number of volunteers has risen to 2.5%, the highest it's been over the last 12 months.

Reasons for increasing paid staff

Increasing staff is dependent on contracts and funding being secured for many respondents to this question. Comments included:

- *We are experiencing increased demand for our services as a result of bid writing/grant allocation/tender winning*
- *If funding bids are successful we could have up to 7 extra staff*
- *We are going to increase our workforce by 5 part-time staff to increase services*
- *We are employing 3 new staff members as we have secured new funding*

Reasons for decreasing paid staff

Funding reductions and the ending of contracts are the main reasons that respondents are decreasing staff. Comments included:

- *Local authority funding cuts will lead to loss of management posts*
- *We will lose one 30 hour post due to the ending of a funding arrangement*
- *Grant funding will have finished for one post*
- *Staffing levels will be determined on the contracts we gain or lose*

Reasons for increasing volunteers

There continues to be a high demand for more volunteers. Comments included:

- *We are planning to increase our number of volunteers by at least 10 because it is an important part of supporting individuals*
- *We may need to recruit up to 40 volunteers to support new projects.*
- *We are always seeking to increase our bank of volunteers*
- *We need more volunteers to cover the work of paid staff we have had to lose and to deal with increasing demand for our services.*

Reasons for decreasing volunteers

Only 3 organisations were planning to decrease volunteer numbers. One organisation said they were decreasing numbers:

- *Because of closure.*

Collaboration

Do you expect your organisation to collaborate more or less with other organisations over the next 12 months?	More	59.8%	63.1%	62.7%	57.7%
	Less	3.3%	1.9%	2.5%	3.6%
	No change	36.9%	35%	34.7%	38.7%

The number of organisations expecting to collaborate more is down by 5% to 58%, the lowest response for the last 12 months.

Reasons for collaborating more

Reasons for greater collaboration include increased access to funding opportunities through partnerships and sharing resources to create efficiencies. Comments include:

- *[We hope] partnership working may bring in new funds*
- *Shared expertise is essential for survival*
- *Partnership working is going to be key to us moving forward*
- *Working more closely together to save costs*

Reasons for collaborating less

Only 3.6% of respondents expected to collaborate less. Comments included:

- *Many of our partner agencies have gone into liquidation or have wound down and dissolved.*
- *Too many other services in Doncaster that have duplicated what we did*

Other comments on collaboration opportunities

While many respondents advocate the benefits of collaboration, some of the comments provide a useful insight into the challenges and benefits. Comments included:

- *Collaboration is the way of all our work and the sad thing is that it is not recognised as taking resources and costs.*
- *working in partnership can a) enable more people to access your services and b) improve business cases for future grants*
- *Statutory organisations seem more willing to engage with us*
- *Through collaboration we are hoping to diversify the range of options we offer clients*

Decision-making

We asked respondents about the extent to which they felt involved and able to participate in local and regional decision-making.

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
Are you involved in local/sub-regional/regional decision-making through any of the following? (please tick all that apply)	Council consultations	63.5%	53%	43.8%	42.9%
	Local area committee	42.7%	28%	24.1%	19%
	Local citizens' panel	12.5%	6%	8%	2.9%
	Health and wellbeing board	38.5%	30%	18.8%	24.8%
	Police and crime commissioner	13.5%	17%	8%	9.5%
	Local enterprise partnership	24.0%	23%	11.6%	12.4%
	Other (please specify)	30.2%	21%	24.1%	18.1%
	More	27.6%	39%	24.1%	19%

Do you expect to become more or less involved with local/sub-regional/regional decision making over the next 12 months?	Less	8.6%	5%	3.6%	3.8%
	No change	56.9%	46%	58.9%	64.8%
	Not applicable	6.9%	10%	13.4%	12.4%
If you are involved with local/sub-regional/regional decision-making, are you:	Specifically funded to do this	5.1%	2.5%	0%	2.5%
	Adequately funded to do this	3.0%	11.3%	8.3%	9.9%
	Inadequately funded to do this	20.2%	10%	11.9%	11.1%
	Not funded to do this	71.7%	76.3%	79.8%	76.5%
If you are involved with local/sub-regional/regional decision-making do you feel	Your involvement is appreciated	48.7%	46.2%	68.3%	58.8%
	Your involvement is productive	50.0%	33.8%	41.7%	45.1%
	Your involvement is important	64.5%	64.6%	65%	66.7%
	You can point to tangible achievements	42.1%	33.8%	41.7%	47.1%

Nearly 60% of respondents feel positive about their involvement in decision-making. However, involvement with local authority consultations has fallen by 20% in the past 12 months.

Organisations who participated in decision-making through 'other' channels listed the following:

- *Clinical Commissioning Groups*
- *Health & Wellbeing Board*
- *Community Safety Partnerships*
- *Children's Trust Board*
- *Third Sector Strategy Group*

We also asked respondents to comment on their involvement in decision-making.

Of the respondents who felt that their involvement wasn't appreciated, comments included:

- *I feel that authorities pay lip service to involving the third sector*
- *I think it is generally a token gesture as nearly all of the decisions have already been made and it is a largely a cosmetic exercise.*
- *It frequently feels that VCSE representatives are included as a box ticking exercise and have minimal influence on the decision makers*

Government and Clinical Commissioning Group (CCG) influence

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
How do you expect your local authority to influence your organisation's success over the next 12 months?	Positive influence	44.2%	34.4%	35.8%	35.6%
	Negative influence	19.5%	32.3%	24.8%	27.9%
	No influence	26.5%	28.1%	27.5%	29.8%
	Not applicable	9.7%	5.2%	11.9%	6.7%
How do you expect your local CCG to influence your organisation's success over the next 12 months?	Positive influence	33.9%	31.3%	31.2%	31.7%
	Negative influence	7.1%	12.5%	11%	7.7%
	No influence	34.8%	34.4%	27.5%	44.2%
	Not applicable	24.1%	21.9%	30.3%	16.3%

This quarter's survey shows a similar expectation to previous quarters that there will be a positive influence from both local authorities and CCGs.

Central government influence

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
How do you expect central government departments to influence your organisation's success over the next 12 months - positive influence	Office for Civil Society	11.1%	8.5%	8.3%	5.5%
	Ministry of Justice	8.1%	9.4%	7.3%	6.2%
	Department for Environment, Food and Rural Affairs (DEFRA)	10.4%	6.3%	3.6%	3.4%
	Department of Communities and Local Government (DCLG)	28.4%	19.8%	13.7%	14.5%
	Department of Health (DoH)	38.2%	29.2%	24.7%	18%
	Other	1.2%	8%	4.5%	3.4%
How do you expect central government departments to influence your organisation's success over the next 12 months - negative influence	Office for Civil Society	9.1%	11.7%	6.4%	7%
	Ministry of Justice	8.1%	9.4%	4.5%	2%
	Department for Environment, Food and Rural Affairs (DEFRA)	5.2%	11.5%	2.7%	2%
	Department of Communities and Local Government (DCLG)	23.1%	26%	21.1%	14.5%
	Department of Health (DoH)	15.3%	15.6%	11%	12%
	Other	0.0%	20%	3.6%	3%

As previously, most respondents felt that central government departments listed in the survey would have minimal influence over their organisation's success. The exceptions were the Department of Health (DoH) and Department of Communities and Local Government (DCLG) where positive expectations were highest.

Key messages for policymakers

We asked respondents if they had any key messages they wanted to share with policymakers.

On the impact of funding:

- *Social Care funding cuts are harming communities and individuals, charities and services*
- *If you want voluntary organisations to provide services then fund them properly*
- *We need more funding opportunities but know this isn't going to happen given the current austerity programme*

On opportunities for co-production

- *Please put co-design and co-delivery in practice, and resource the sector to be able commit time and experience to service development*
- *It is important to communicate needs, issues and plans at a very early stage particularly where ultimately services may be reduced or withdrawn. By working with the sector it may be possible to identify savings and maintain a service which may be different to that originally provided but may reduce the negative impact on the community.*

Campaigning

Questions on organisations' involvement in campaigns were introduced in December 2013, following proposed changes in the Lobbying Act passed in January 2014. It is important to monitor the attitudes of voluntary and community organisations to campaigning and the impact of the Lobbying Act on them.

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
Is your organisation currently involved in a campaign to influence policy? If no, why is this?	Yes, as:	33.6%	44.8%	33.3%	37.5%
	Sole lead	13.9%	20.9%	5.6%	7.3%
	Joint lead	16.7%	7%	2.8%	9.8%
	Partner	41.7%	25.6%	30.6%	39%
	Contributor or case study	47.2%	39.9%	47.2%	48.8%
	No, because:	66.4%	55.2%	66.7%	62.5%
	We choose not to be due to nature of our organisation	25.4%	25.5%	23.9%	15.3%
	We are concerned about the impact it may have on our funding	11.1%	5.9%	4.5%	8.5%
	We do not have the capacity or resources to do so	65.1%	56.9%	55.2%	67.8%
	We do not have the knowledge, influence or networks to do so	17.5%	23.5%	13.4%	11.9%

The majority of organisations who participate in campaigns do so as partners or contributors. Only 7% of organisations lead on campaigns.

Details of campaigns organisations are involved in

Summarise the campaigns

- *National Pensions Convention*
- *Challenging Disability Discrimination*

Reasons why organisations are not involved in campaigning

The reasons for not being involved with campaigning include:

- *I thought the Government had made this illegal.*
- *Never been asked to participate*
- *No local campaigns to be involved in at present*

Respondents geographical spread, size and thematic information

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
Is the area in which your organisation works predominantly...	Urban	31.4%	33%	22.6%	24.5%
	Both Urban and Rural	13.3%	14.9%	13.2%	12.7%
	Urban/rural fringe	13.3%	10.6%	13.2%	12.7%
	Rural	41.9%	41.5%	50.9%	50%

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
	Across the whole of Yorkshire and Humber	9.4%	19.1%	14.2%	5.9%

Which areas of Yorkshire and Humber does your organisation work in?	North Yorkshire	22.6%	19.1%	24.5%	37.3%
	South Yorkshire	44.3%	24.5%	22.6%	21.6%
	East Yorkshire	N/A	N/A	7.5%	6.9%
	West Yorkshire	18.9%	38.3%	37.7%	35.3%
	Humber	10.4%	9.6%	4.7%	5.9%
	North/North East Lincolnshire	2.8%	5.3%	2.8%	4.9%

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
What is the approximate annual turnover of your organisation?	Less than £10,000	N/A	11.7%	10.4%	10.8%
	£10,001-£50,000	N/A	11.7%	19.8%	7.8%
	£50,001-£250,000	N/A	25.5%	24.5%	31.4%
	£250,000-£1 million	N/A	17%	28.3%	29.4%
	More than £1 million	N/A	34%	17%	20.6%

Question	Answer	Aug-15	Nov-15	Feb-16	May-16
Please tick all areas of work which apply to your organisation.	Accommodation/Housing/Tenants	N/A	23.4%	20.8%	8.8%
	Advice / Information Services	N/A	53.2%	56.6%	54.9%
	Advocacy	N/A	28.7%	24.5%	34.3%
	Arts & Media	N/A	22.3%	12.3%	15.7%
	Campaigning	N/A	20.2%	17%	15.7%
	Community Development	N/A	48.9%	40.6%	49%
	Crime/Community Safety	N/A	23.4%	19.8%	18.6%
	Disability Issues	N/A	37.2%	34.9%	38.2%
	Economic Development	N/A	12.8%	15.1%	10.8%
	Employment	N/A	38.3%	34.9%	31.4%
	Environment	N/A	17%	18.9%	13.7%
	Equality	N/A	27.7%	28.3%	28.4%
	Faith	N/A	4.3%	13.2%	4.9%
	Funding/Sustainability	N/A	22.3%	17%	18.6%
	Health	N/A	53.2%	53.8%	53.9%
	Immigration	N/A	10.6%	9.4%	7.8%
	Learning/Training/Education	N/A	51.1%	45.3%	38.2%
	Lesbian/Gay/Bisexual/Trans Issues	N/A	10.6%	8.5%	6.9%
	Network/Infrastructure	N/A	22.3%	20.8%	21.6%
	Research	N/A	13.8%	12.3%	9.8%
	Rural Issues	N/A	11.7%	14.2%	12.7%
	Self-Help	N/A	28.7%	31.1%	23.5%
	Social Care	N/A	37.2%	40.6%	50%
Sport	N/A	6.4%	12.3%	9.8%	
Think Tank	N/A	3.2%	2.8%	2%	
Transport	N/A	8.5%	12.3%	9.8%	
Volunteering	N/A	57.4%	61.3%	50%	

Survey data

All respondents – May 2016 survey and four-quarter comparison

This table includes responses for this survey and comparative results for the past four quarters.

		Aug 15	Nov 15	Feb 16	May 16
Over the next 12 months, do you think economic conditions within the voluntary sector will improve, remain stable or deteriorate?	Improve	6.9%	5.6%	3.6%	2.8%
	Remain stable	28.0%	8%	24.5%	19.3%
	Deteriorate	65.1%	86.4%	71.9%	77.9%
During the next three months, does your organisation have actual plans to increase or decrease the extent of the services that it offers?	Increase	36.9%	34.9%	37.5%	33.1%
	Decrease	11.9%	15.6%	15%	17.4%
	No change	51.3%	49.5%	47.5%	49.6%
During the next three months, does your organisation have actual plans to increase or decrease paid staff numbers?	Increase	19.5%	13.8%	16.4%	21.5%
	Decrease	12.8%	14.7%	19.2%	19.8%
	No change	67.8%	71.6%	64.2%	58.7%
During the next three months, does your organisation have actual plans to increase or decrease volunteer numbers?	Increase	52.3%	45%	49.2%	44.6%
	Decrease	1.6%	3.7%	0.8%	2.5%
	No change	46.1%	51.4%	50%	52.9%
Do you expect the FINANCIAL situation of your organisation to improve, remain stable or deteriorate over the next 12 months?	Increase	14.6%	15.5%	15.3%	11.7%
	Decrease	51.2%	40.8%	42.4%	47.7%
	No change	34.1%	43.7%	42.4%	40.5%
Do you think the GENERAL situation of your organisation will improve, remain stable or deteriorate over the next 12 months?	Improve	17.7%	20.4%	23.7%	18.9%
	Remain stable	56.5%	52.4%	53.4%	55%
	Deteriorate	25.8%	27.2%	22.9%	26.1%
Do you expect your organisation to collaborate more or less with other organisations over the next 12 months?	More	59.8%	63.1%	62.7%	57.7%
	Less	3.3%	1.9%	2.5%	3.6%
	No change	36.9%	35%	34.7%	38.7%
Are you involved in local/sub-regional/regional decision-making through any of the following?	Council consultations	63.5%	53%	43.8%	42.9%
	Local area committee	42.7%	28%	24.1%	19%
	Local citizens' panel	12.5%	6%	8%	2.9%
	Health and wellbeing board	38.5%	30%	18.8%	24.8%
	Police and crime commissioner	13.5%	17%	8%	9.5%
	Local enterprise partnership	24.0%	23%	11.6%	12.4%
	Other	30.2%	21%	24.1%	18.1%
Do you expect to become more or less involved with local/sub regional/regional decision making over the next 12 months?	More	27.6%	39%	24.1%	19%
	Less	8.6%	5%	3.6%	3.8%
	No change	56.9%	46%	58.9%	64.8%
	Not applicable	6.9%	10%	13.4%	12.4%
If you are involved with local/regional decision-making, are you:	Specifically funded to do this	5.1%	2.5%	68.3%	2.5%
	Adequately funded to do this	3.0%	11.3%	41.7%	9.9%
	Inadequately funded to do this	20.2%	10%	65%	11.1%
	Not funded to do this	71.7%	76.3%	41.7%	76.5%
If you are involved with local/regional decision-making do you feel	Your involvement is appreciated	48.7%	46.2%	68.3%	58.8%
	Your involvement is productive	50.0%	33.8%	41.7%	45.1%

	Your involvement is important	64.5%	64.6%	65%	66.7%
	You can point to tangible achievements	42.1%	33.8%	41.7%	47.1%
How do you expect your local authority to influence your organisation's success over the next 12 months?	Positive influence	44.2%	34.4%	35.8%	35.6%
	Negative influence	19.5%	32.3%	24.8%	27.9%
	No influence	26.5%	28.1%	27.5%	29.8%
	Not applicable	9.7%	5.2%	11.9%	6.7%
How do you expect your local CCG to influence your organisation's success over the next 12 months?	Positive influence	33.9%	31.3%	31.2%	31.7%
	Negative influence	7.1%	12.5%	11%	7.7%
	No influence	34.8%	34.4%	27.5%	44.2%
	Not applicable	24.1%	21.9%	30.3%	16.3%
How do you expect central government departments to influence your organisation's success over the next 12 months? Answered: Positive influence	Office for Civil Society	11.1%	8.5%	8.3%	5.5%
	Ministry of Justice	8.1%	9.4%	7.3%	6.2%
	Department for Environment, Food and Rural Affairs (DEFRA)	10.4%	6.3%	3.6%	3.4%
	Department of Communities and Local Government (DCLG)	28.4%	19.8%	13.7%	14.5%
	Department of Health (DoH)	38.2%	29.2%	24.7%	18%
	Other	1.2%	8%	4.5%	3.4%
How do you expect central government departments to influence your organisation's success over the next 12 months? Answered: Negative influence	Office for Civil Society	9.1%	11.7%	6.4%	7%
	Ministry of Justice	8.1%	9.4%	4.5%	2%
	Department for Environment, Food and Rural Affairs (DEFRA)	5.2%	11.5%	2.7%	2%
	Department of Communities and Local Government (DCLG)	23.1%	26%	21.1%	14.5%
	Department of Health (DoH)	15.3%	15.6%	11%	12%
	Other	0.0%	20%	3.6%	3%
Is your organisation currently involved in a campaign to influence policy?	Yes	33.6%	44.8%	33.3%	37.5%
	Sole lead	13.9%	20.9%	5.6%	7.3%
	Join lead	16.7%	7%	2.8%	9.8%
	Partner	41.7%	25.6%	30.6%	39%
	Contributor or case study	47.2%	39.9%	47.2%	48.8%
	No	66.4%	55.2%	66.7%	62.5%
	We choose not to be due to nature of our organisation	25.4%	25.5%	23.9%	15.3%
	We are concerned about the impact it may have on our funding	11.1%	5.9%	4.5%	8.5%
	We do not have the capacity or resources to do so	65.1%	56.9%	55.2%	67.8%
	We do not have the knowledge, influence or networks to do so	17.5%	23.5%	13.4%	11.9%
Is the area in which your organisation works predominantly...?	Urban	31.4%	33%	22.6%	24.5%
	Both Urban and Rural	13.3%	14.9%	13.2%	12.7%
	Urban/rural fringe	13.3%	10.6%	13.2%	12.7%

	Rural	41.9%	41.5%	50.9%	50%
Which areas of Yorkshire and Humber does your organisation work in?	Across the whole of Yorkshire and Humber	9.4%	19.1%	14.2%	5.9%
	North Yorkshire	22.6%	19.1%	24.5%	37.3%
	South Yorkshire	44.3%	24.5%	22.6%	21.6%
	East Yorkshire	N/A	N/A	7.5%	6.9%
	West Yorkshire	18.9%	38.3%	37.7%	35.3%
	Humber	10.4%	9.6%	4.7%	5.9%
	North/North East Lincolnshire	2.8%	5.3%	2.8%	4.9%

Methodology

Responses were collected via an online survey sent electronically to voluntary and community organisations in Yorkshire and Humber. The survey was sent out in May 2016 and had 145 respondents. The surveys from August 2015, November 2015 and February 2016 had 177, 125 and 139 respondents respectively. The survey collects quantitative data in the form of closed questions and qualitative data in the form of comments submitted in response to open-ended questions. Answers are not weighted and the survey is meant to be indicative and not representative.

May 2016